

### **HIAB COMPANY PRESENTATION**



#### H2 2019

# WEARE HAB



Born in the Swedish forests in 1944. Founded by true pioneers driven to find a solution to a business challenge Since our beginning we have focused on pioneering new solutions for load handling Today we are the global leader in on-road load handling equipment, intelligent services and connected solutions



# WE CREATED THIS INDUSTRY

Eric Sundin was an entrepreneur with a ski production business in Sweden. More than seven decades ago, he developed a way to transfer the hydraulic momentum from a truck engine into a lifting motion. This helped him lift heavy timber from the forest onto his truck and to his ski factory. The Hiab Method and our industry were born. From its pioneering origin back in 1944, Hiab has been inspiring the future of load handling for the past 75 years.



### STRONG BRANDS ANSWERING CUSTOMER NEEDS

				<b>MOFFETT</b>	<u> ZEPRO</u>		<b>WALTCO</b>
<ul> <li>Loader cranes</li> <li>Founded in Sweden in 1944</li> <li>Joined the group in 1985</li> <li>Key applications: delivery of building materials, industrial products, digging</li> </ul>	<ul> <li>Forestry and recycling cranes</li> <li>Founded in Sweden in 1833</li> <li>Joined the group in 1978</li> <li>Key applications: forestry logging, heavy recycling</li> </ul>	<ul> <li>Forestry cranes</li> <li>Founded in Finland in 1966</li> <li>Joined the group in 1988</li> <li>Key applications: forestry logging</li> </ul>	<ul> <li>Hooklifts and skiploaders</li> <li>Founded in Finland in 1949</li> <li>Joined the group in 1977</li> <li>Key applications: waste, recycling, construction, rescue, defence</li> </ul>	<ul> <li>Truck mounted forklifts</li> <li>Founded in Ireland in 1945</li> <li>Joined the group in 2000</li> <li>Key applications: delivery of goods in a variety of industries including building, gas, agriculture, recycling and beverage</li> </ul>	<ul> <li>Tail lifts</li> <li>Founded in Sweden in the 1940s</li> <li>Joined the group in 2000</li> <li>Key applications: local urban deliveries</li> </ul>	<ul> <li>Tail lifts</li> <li>Founded in the UK in 1987</li> <li>Joined the group in 2008</li> <li>Key applications: local urban deliveries</li> </ul>	<ul> <li>Tail lifts</li> <li>Founded in the USA in 1954</li> <li>Joined the group in 2000</li> <li>Key applications: local urban deliveries</li> </ul>

### BRANDS PART OF OUR PORTFOLIO OFFERING





# **ARGOS**<sup>®</sup>

LOADER CRANES



#### TRUCK MOUNTED FORK LIFTS

#### LOADER CRANES

#### • Founded in the USA in 1972

- Princeton complements Hiab's Truck Mounted Forklifts offering as market leader in North America
- Hiab acquired the Italian crane manufacturer Effer in November 2018
- Founded in 1965, Effer is a pioneer and provider of truck mounted, special truck and marine cranes

#### Hiab acquired the loader crane business of Argos Guindastes Indústria e Comércio Ltda. In October 2017

• Founded in Brazil in 2002 with own production and distribution

#### LOADER CRANES

- Sinotruk Hiab Equipment Ltd.
- Joint venture with China National Heavy Duty Truck Group Co. Ltd. since end 2013
- Focus on the Chinese loader cranes market



### HIAB WITH EFFER STRONGER TOGETHER



### A PROUD, STRONG COMPANY AND BRAND EFFER BECOMES PART OF THE HIAB FAMILY

	Hiab	Effer	
and the second	Founded 1944 in Sweden	Founded 1965 in Italy	
EMM YAMAN AN	Globally leading on-road load handling equipment & solutions provider— leader in loader cranes	Knuckle-boom cranes for trucks and marine applications – leader in heavy cranes	EFE
	HIAB, LOGLIFT, JONSERED, ARGOS, Sinotruk-HIAB (crane brands only)	EFFER	1055
	Globally > 3,300 employees	Total ~400 employees	1035
	Cranes production and assembly in Europe (PL, ES), South Korea, and China. Dedicated R&D centre in Sweden	Headquarter and production in Bologna and Taranto, Italy	
	Global presence and sales & services network in >100 countries	Global presence in 60 countries with >100 dealers and distributors	
	Global with key markets USA, European and APAC key markets	NA (US), EMEA (Italy, Israel, Switzerland, Nordics), APAC (CN/HK, AU)	

# 

2016

	First hydrau timber
First Hiab serial crane	grapple and rot
The Hiab 190	

1955

TF

ator

hvdraulic crane the industry

1949

1944

Hexagonal crane design & hi-tensile steel introduced

First forestry crane with top seat

First knuckle-boom crane

1956 1961 1970

Innovative 3-wheel MOFFETT Mounty

1984 1986

First forestry crane with cabin

SPACE **First electric** MOFFETT truck operation mounted forklift system

2013

1990

crane

ePTO concept for electric powered crane usage

nDurance™ coating and

paint process

2014

Extended 2-year warranty for loader cranes and demountable

> **ProCare<sup>™</sup> tiered** service offering

for forestry crane operation system

Award-winning HiVision™

Start roll-out for Hiab Original Spare Parts Webshop

service Multiple crane innovations incl. Crane Tip Control CTC Semi-automatic Folding SAF, Continuous Slewing

2017

HiConnect™

solution and

connected

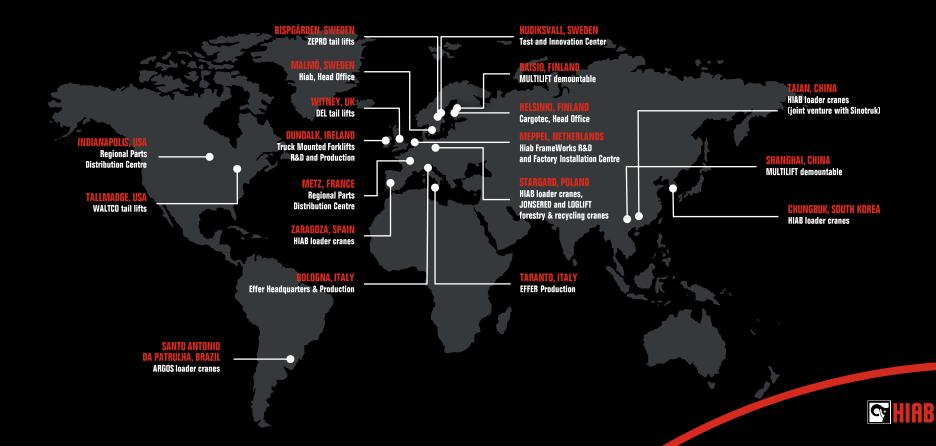


2018

Hiab ProCare full R+M global launch

**Milestones of pioneering** 

### A GLOBAL COMPANY



# THE HAB EANING



The dedicated and talented people of the Hiab family make Hiab a vibrant, international company, and a great place to work and develop. In all we do, we are guided by our values: Reliable, Caring, and Pioneering.



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# THE HAB MISSION

We keep everyday life moving by unlocking the full potential of load handling in our customers' businesses.



# THE HIAB VISION

"We are the number one partner and preferred load handling solution provider to our customers." "As the pioneer and thought leader, we inspire and shape the industry."



# CUSTOMER FIRST IN HIAB



of our customers would repurchase Hiab equipment, services or solutions The satisfaction of our customers and operators – ranging from proud single truck owners to international fleet companies and businesses – is paramount for us. We constantly strive to listen, understand, and act – providing solutions to our customers

Source: Annual Hiab global customer satisfaction & NPS study



### **CUSTOMER SOLUTIONS**

		HIAB SALES & SERVICES NETWORK SERVING > 100 MARKETS GLOBALLY		
CONSTRUCTION	DELIVERY LOGISTIC	GLOBAL PRESENCE	<b>BUILDING MATERIALS</b>	AGRICULTURE
		- LOAD HANDLING EQUIPMENT - SERVICE NETWORK & SERVICES OFFERING - SMART & CONNECTED SOLUTIONS		
WASTE MANAGEMENT	RECYCLING	SOLUTION PROVIDER	SPECIAL LOGISTICS	LANDSCAPING
		SINGLE TRUCK OWNER		RAIL WIND MARINE
FORESTRY	DEFENCE	DIVERSE CUSTOMERS	FIRE RESCUE	CUSTOM SOLUTIONS





The world-leading equipment provider in on-road load handling.

### **Equipment provider**



**THE HIAB STORY** 

# Solution provider

Customer-focused load handling and logistics solutions provider, and preferred partner.

# HIAB PROVIDING CUSTOMER SOLUTIONS

Best-in-class Service network and SERVICES offering securing productivity and uptime, and protecting business value

High quality LOAD HANDLING EQUIPMENT for reliable and lasting performance and productivity



SMART SOLUTIONS enhancing productivity, safety, and providing a sustainable alternative



### **STRONG SERVICE OFFERING**



LIFECYCLE SERVICES

Supporting you from installation to predictive maintenance and all the way to extending your equipment lifetime

With the global service network and experts, we support you whenever and wherever you need us

SERVICE

**NETWORK** 



ORIGINAL Parts

Ensuring your Hiab product stays the same high-performing Hiab product you invested in from the start



CONNECTED SERVICE

Stay one step ahead with next-generation intelligence to further enhance productivity, efficiency and safety for your business



## **EXCEL IN SERVICES** NUMBER ONE PARTNER FOR OUR CUSTOMERS











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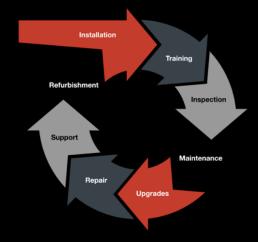
SERVICA

VETWORK





# SUPPORTING OUR CUSTOMERS THROUGHOUT THE LIFE CYCLE







# SUPPORTING OUR CUSTOMERS THROUGHOUT THE LIFECYCLE







# HAB PROCARE FOR THE UPTIME YOU NEED AND THE PEACE OF MIND YOU WANT







# DELIVERING ORIGINAL HIAB QUALITY WHERE AND WHEN NEEDED











# CONNECTED TO SERVE OUR CUSTOMERS

# HEONNEET









### DEVELOPED WITH OUR CUSTOMERS FOR OUR CUSTOMERS







#### Operation

HiConnect-enabled equipment collects data in real-time



#### Insights Data is analysed and turned into insight



#### **Customer value**

Insights from data supports fleet managers, service managers and equipment operators in decision-making

### INSIGHTS FOR INFORMED DECISIONS, **INCREASED** PRODUCTIVITY **AND SAFETY**



### BUILDING ON THE FIRST TWO YEARS OF HIVISION



2016 Introducing the concept Early 2017 Delivering to customers

#### 2018

Customers in over 10 markets

**Next** New applications, more capabilities



### WITH HIVISION WE CONTINUE Shaping the future of load handling









## SUSTAINABLE SOLUTIONS



**MOFFETT E-Series** Reducing fuel and noise emissions



Hiab ePTO Seamlessly switching to emission-free



**Cyclone Oil Tank** Revolutionary, efficient & sustainable



**Solar Charger** 

WALTCO tail lift with power reserve

Good for the environment

For

productivity

comfort



# SERVING GUSTOMERS GREATING VALUE

Performance

Productivity

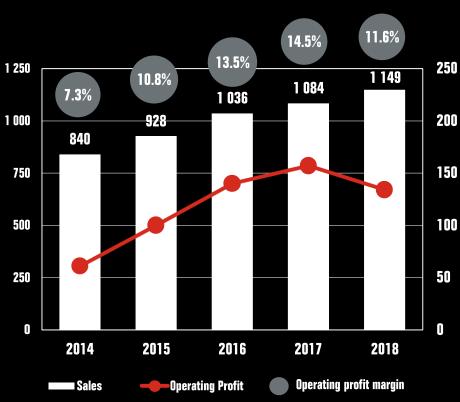
Reliability

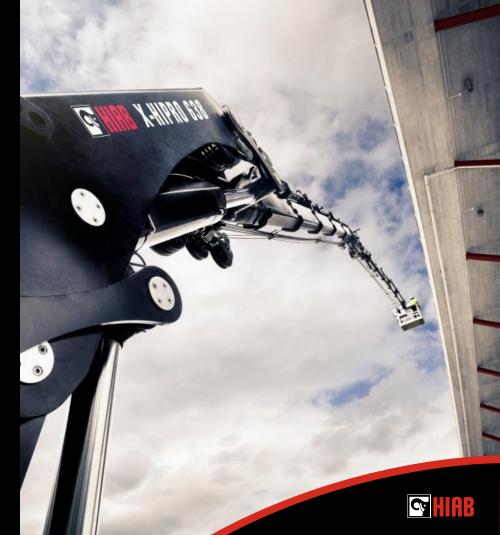
Safety

Sustainability



## SALES GROWTH





evator pitch for act b) ProCare c) HNF

> o has been assigned solution. Divide your to 2 teams.

rite a "me" version ndividually. 10 minutes.

Share with learn. Agree as write a "we" version log 20 minutes

# TOGETERNEARE

We have high ambitions for the future. The best way to reach our goals in a changing business environment is by partnering up. We collaborate. We engage. We work with professionals from different fields to pioneer new solutions. Whether you are a customer, business partner, researcher, service provider, supplier, media, or a professional – partner with us to make an impact!





# 75 YEARS OF PIONEERING INSPIRING AND SHAPING THE FUTURE OF LOAD HANDLING

Eric Sundin and Einar Frisk



Founders of Hydrauliska Industri Aktiebolaget HIAB in 1944

# **CONNECT** WITH HIAB

www.hiab.com





HIAB IS PART OF THE CARGOTEC CORPORATION

# **CARGOTEC**

awww.cargotec.com | Nasdaq Helsinki: CGCBV

Cargotec enables smarter cargo flow for a better everyday with its leading cargo handling solutions and services. Its business areas Kalmar, Hiab and MacGregor are pioneers in their fields, creating sustainable value for their customers. Cargotec's vision is to be the leader in intelligent cargo handling.